If your grinder pump goes off, please do the following:

Press the button on the bottom of the electrical box (the one with the red light on top) to silence the alarm. The alarm should clear within the hour. If it does not clear, contact City Hall. If it is after hours, please leave a message and we will be in contact with you the following business day.

The following items cannot be put through the grinder system:

Glass Socks/rags/cloth

Metal Disposable Diapers

Seafood Shells Sanitary Napkins or Tampons

Coffee Grinds Kitty Litter

Plastic Lubricating Oil

Explosives Strong Chemicals

Grease/Cooking Oil Gasoline or Diesel

Paint Floor Stripper

Stormwater Runoff “Flushable” Wipes

Egg Shells

Gravel/Sand (Including aquarium stone)

Any damage done to the grinder by the homeowner flushing an item that binds the grinder will be repaired at the cost of the homeowner.

Hair is another thing that can be detrimental to the pump.

While it is impossible to keep all hair out of the system, it would be beneficial to get an inexpensive trap to place in the tub/shower/sink to catch most of the hair as it can get wrapped around a valve and the valve will not close properly. This can also wear a pump out faster.

Please use common sense, anything that is hard or fibrous will not go through the grinder and can bind it up. Even items ground up by a garbage disposal can cause damage because they can be gritty.

Any damage done to the grinder by the homeowner flushing an item that binds the grinder will be repaired at the cost of the homeowner.